

South Carolina Department of Consumer Affairs



January 13, 2009 Release #09-003 SCDCA Media Contact: Patty Guthrie, 864.490.3267 1.800.922.1594 (toll free in SC) Email: <u>scdca@dca.state.sc.us</u>

FOR IMMEDIATE RELEASE

SCDCA RETURNS TO GAFFNEY ON JANUARY 22, 2009

Columbia, SC... ... The South Carolina Department of Consumer Affairs (SCDCA) will visit the Gaffney community on Thursday, January 22, 2009 to handle consumer complaints and questions. Regional SCDCA outreach coordinator Patty Guthrie will pay a visit to the Cherokee County Public Library located at 300 East Rutledge Avenue in Gaffney, SC 29340. Consumers may come with questions or complaints regarding a business between 10:00 a.m. and 1:00 p.m. Individuals should bring copies of documentation with them.

Outreach Coordinator Patty Guthrie will have additional tips and materials available on tax refunds and rapid anticipation loans. With the New Year, many consumers are looking to get their tax refund as early as possible. Others are looking for assistance in filing their taxes. Some may also be looking for "tax breaks" or ways to maximize their refund or minimize the difference owed. In any event, consumers should be aware of the number of tax scams out there, including quick loans that end up costing you more in the end.

The Department will continue to visit the Gaffney community on a regular basis. Locations will be announced monthly. The Department services the entire state via telephone and online help. Specific questions and concerns from the Gaffney community may be addressed to Patty Guthrie. Appointments are available upon request. Ms. Guthrie may be reached at 864.490.3267.

About the South Carolina Department of Consumer Affairs: Established by the Consumer Protection code in 1974, The South Carolina Department of Consumer Affairs represents the interests of South Carolina Consumers. Our mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education. For more information, visit <u>www.scconsumer.gov</u>. This month's visit has been made possible through a collaborative effort with Cherokee County Administrator Ben Clary and Cherokee County Librarian Cindy Harry.

-30-

01-13-09/tm